DETAILS UNDER RIGHT TO INFORMATION ACT - 2005

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Officials</th>
<th>Designation</th>
<th>Tel. No.</th>
</tr>
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<tbody>
<tr>
<td>Sri P.S.P. Naga Raju</td>
<td>Appellate Authority</td>
<td>9866767333</td>
</tr>
<tr>
<td>Shri K. Seshi Reddy</td>
<td>Public Information Officer</td>
<td>9989249516</td>
</tr>
<tr>
<td>Smt. A. Neelima</td>
<td>Assistant Public Information Officer</td>
<td>9848832479</td>
</tr>
</tbody>
</table>

Working Hours

10.00 a.m. to 05.30 p.m. on all working Days

Holidays

All State Government Holidays including Saturdays and Sundays

Time Frame

State Commission based information will be supplied within 1-30 days.

Fees

Application FeeRs. 10/-
Photostat copyRs. 2/- per page or the actual charges incurred
Inspection of recordNo fee for one hour. Thereafter, Rs. 5/- For each 15 minutes.

❖ The Demand Draft/Indian Postal Order/Court Fee towards the prescribed fee should be drawn in favour of ‘The Registrar, A P State Commission, Vijayawada and payable at Hyderabad only.

❖ Postal Charges to be paid for sending information to the applicants who are residing outside Vijayawada
THE PARTICULARS OF A P STATE COMMISSION

The address of the Particular Commission is:

a) Postal Address : A P State Consumer Disputes Redressal Commission, 1st Floor, Civil Supplies Bhavan, Beside “SIRIS” Company Bandar Road, Ashok Nagar Kanuar, Vijayawada 520 007

b) E-mail I.D. : apscdrc@ap.nic.in
c) Website : http://scdrc.ap.nic.in
d) Phone No. : 0866-2551430

JURISDICTION

The State Commission constituted under the Consumer Protection Act, 1986, and shall have Jurisdiction –

(a) To entertain:-

(i) Complaints where the value of the goods or services and compensation, if any, claimed exceeds rupees 20 lakhs up to one crore and

(ii) Appeals against the orders of any District Consumer Forum; and

(b) To call for the records and pass appropriate orders in any dispute which is pending before or has been decided by District Consumer Forum where it appears to the State Commission that such District Consumer Forum has exercised a jurisdiction not vested in it by law, or its jurisdiction illegally or with material irregularity.