

## **DETAILS UNDER RIGHT TO INFORMATION ACT - 2005**

### *GENERAL INFORMATION*

<b>Officials</b>	<b>Designation</b>	<b>Tel. No.</b>
Shri S. Srinivas	Appellate Authority	040- 23317040
Sri P.S.P.Naga Raju	Public Information Officer	040- 23391273
A. Neelima	Assistant Public Information Officer	040- 23391273

### **Working Hours**

10.30 a.m. to 05.00 p.m. on all working Days

### **Holidays**

All State Government Holidays including Second Saturdays and Sundays

### **Time Frame**

State Commission based information will be supplied within 1-30 days.

### **Fees**

Application Fee	Rs. 10/-
Photostat copy	Rs. 2/- per page or the actual charges incurred
Inspection of record	No fee for one hour. Thereafter, Rs. 5/- For each 15 minutes.

- ❖ The Demand Draft/ Indian Postal Order/Court Fee towards the prescribed fee should be drawn in favour of '[The Registrar, A P State Commission, Hyderabad](#)' and payable at Hyderabad only.
- ❖ Postal Charges to be paid for sending information to the applicants who are residing outside Hyderabad

## **THE PARTICULARS OF A P STATE COMMISSION**

The address of the Particular Commission is:

- a) Postal Address : A P State Consumer Disputes Redressal Commission, "ERUVAKA" Building, Khairtabad Hyderabad – 500 004
- b) E-mail I.D. : [apscdrc@ap.nic.in](mailto:apscdrc@ap.nic.in)
- c) Website : <http://scdrc.ap.nic.in>
- d) Phone No. : 040-23391273

## **JURISDICTION**

The State Commission constituted under the Consumer Protection Act, 1986, and shall have Jurisdiction –

- (a) To entertain:-
  - (i) Complaints where the value of the goods or services and compensation, if any, claimed exceeds rupees 20 lakhs up to one crore and
  - (ii) Appeals against the orders of any District Consumer Forum; and
- (b) To call for the records and pass appropriate orders in any dispute which is pending before or has been decided by District Consumer Forum where it appears to the State Commission that such District Consumer Forum has exercised a jurisdiction not vested in it by law, or its jurisdiction illegally or with material irregularity.